

My experience with Washiela Solomons Interiors

Upholstery and deposit concerns

I strongly advise people not to work with Washiela Solomons Interiors.

I felt pressured to pay large deposits quickly. Although the dining-room chairs initially looked acceptable, closer inspection showed inconsistent and shoddy workmanship, with each chair finished differently.

The small sofa she upholstered was rushed, uneven and covered in lumps. The cushions were stuffed with loose filling instead of proper cushion inners. I mistakenly selected curtain fabric because I liked the colour, but as the professional upholsterer, she should have warned me that it was unsuitable for a sofa.

After seeing the poor workmanship, I cancelled the additional work we had discussed and asked for the unused portion of my deposit back. She refused, saying that she does not refund deposits - even though the remaining work had not been started.

I feel that keeping my money for work that was never carried out was dishonest and completely unacceptable. Based on my experience, do not work with her.

This document records one customer's personal experience and opinions. Comments about workmanship reflect the customer's assessment of the items received.

Requested finish and result

Photographs supplied by the customer. The captions identify what each image shows; the assessment remains the customer's opinion.



Reference image supplied to show the requested light natural wood finish



Photograph supplied by the customer showing the two occasional chairs

Dining chair finishing

Close-up photographs supplied by the customer.



Seat and back junction



Lower edge and piping



Seat and back corner



Fabric finish at the inside corner

Dining chair finishing (continued)



Side profile and seam



Stitching at the seat and back join



Seat and back junction from below



Lower back edge

Small sofa construction

Close-up photographs supplied by the customer.



Open cushion zip showing loose filling



Zip and edge finishing



Piping and fit around the wooden frame